



Mid-Missouri Chapter, Inc. | P.O. Box 105137 | Jefferson City, MO 65110-5137

**Project Management Institute
Mid-Missouri Chapter, Inc.**

**2014 Annual Report
Prepared on 6/30/2015**



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2014 Annual Report

PMI Mid-Missouri Chapter, Inc.

II. PRESIDENT'S MESSAGE

The Board of Directors focused significant attention last year on accomplishing more of our strategic goals and objectives in 2014. To assure we would not lose focus of those goals, we developed a Strategic Action Items List and board members took responsibility to address specific actions. We also reviewed that list periodically throughout the year, and were pleased to see many action items completed. This was a group effort, not only in everyone taking on the necessary steps to follow through with plans, but also in encouraging and offering assistance to other board members in order to see those goals being met. More details of strategic actions are included in this report.

In 2014 we experienced an increase in average attendance at our chapter events over the previous year. This helps us confirm that we are providing valuable services and topics of interest to our members. We are proud of our chapter. Though small in comparison to many PMI chapters, our members and our volunteers are doing huge things to benefit the project management profession and our local mid-Missouri communities. Our intention is to encourage and support further growth among our members and local businesses.

Rhonda Haake, PMP

PMI Mid-Missouri Chapter President

June 2015

III. HISTORY OF THE PMI MID-MISSOURI CHAPTER

The PMI Mid-Missouri Chapter became an officially chartered component of the Project Management Institute on June 22, 2000 and was publicly recognized as a member organization by PMI in September 2001. As stated in the Chapter's bylaws, the PMI Mid-Missouri Chapter has been founded as a non-profit, tax exempt corporation chartered by PMI®. The Chapter is registered in the State of Missouri as a 501(c)(6) corporation, and is dedicated to advancing the practice, science, and profession of project management in a conscious and proactive manner.

As outlined in our charter, the purposes of the Mid-Missouri Chapter include the following:

- Promote professionalism in Project Management.



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- Provide a forum for the free exchange of Project Management knowledge, ideas, and experiences.
- Provide a unifying influence on the advancement of Project Management with emphasis on all aspects of planning, scheduling, and control of project-oriented tasks.
- Conduct meetings, seminars and other activities that support the above.

Any revenues the Chapter realizes are reinvested in services and activities to serve the Chapter's membership.

IV. CHAPTER GOVERNANCE

In 2014, we updated the Chapter Bylaws as required by PMI. The revised Bylaws were voted on by the chapter membership at the Annual Chapter Meeting held in September, and consequently were approved by PMI. The Chapter Manual was also revised at the same time, as it closely relates and refers to Bylaws for its content. The revised Chapter Bylaws, Chapter Manual, and established policies may be accessed at the chapter website at www.pmimidmo.org.

A. CHAPTER VISION

Within the Mid-Missouri area, organizations will embrace, value, and utilize project management and attribute their success to it.

B. CHAPTER MISSION

Advance our members' project management skills and competence, and foster the use of project management in organizations.

C. CHAPTER POLICIES

An effort was started in 2014, and will be continued in 2015, to establish formal policies and procedures where such documentation would be useful to chapter continuity and organization. A number of policy documents were drafted during 2014, and a Policies Committee was formed to continue to work through the draft documents and present recommended policies for board approval during 2015. Currently, the chapter has formal policies that address the following topics:



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- Sponsor Partner Advertising
- Event Cancellation
- Travel and Reimbursement

Several additional policy topics have been drafted and will be established over time through the continued effort of the Policies Committee and board members.

D. STRATEGIC PLANNING

Each year our chapter board sets aside time to evaluate current and past activities and to identify areas that need to be addressed in the next year that would help the chapter improve. Current and newly elected Board members attended a full-day planning session on Saturday, November 1, 2014 to review our goals, strategies, and actions planned and accomplished in 2014. After looking at the past picture, we worked together to outline a plan for 2015. This meeting was facilitated by Anne Haltenhof, President of the Metro St. Louis Chapter and Marleen Orr, representative of the PMI Region 6 Best Practices Committee. The following members participated in the session:

Name	Position Held as of November 1, 2014
Liz Lea, PMP	Vice-President of Administration
Donna Richey Winkelman, PMP	Vice-President of Finance
Debbi Stafford, PMP	Vice-President of Professional Development
Tony Lutz, PMP	First Vice-President and Vice-President of Marketing
Rhonda Haake, PMP	President
Suzanne Carlisle, PMP	Vice-President of Membership
Bela Malhotra, PMP	Vice-President of Programs
Kathy McCullough, PMP	Vice-President of Professional Development – Elect
Tish McGowan, PMP	Director of Volunteers
Travis Nichols, PMP, CAPM	Vice-President of Communications

Through this intensive strategic planning session, the Board created a plan that includes goals and strategies to continue moving the chapter forward in its services, member involvement, and



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support to the project management profession. Considering time limitations and other dependencies, some of these goals and strategies were targeted for 2016. The table below provides a summary of the goals and strategies that were identified during the 2015 Strategic Planning session.

2015 Strategic Plan Goals and Strategies

2015 Goals	Strategies
Apply for Chapter of the Year 2015	Gather information from 2014 programs and accomplishments
	Get all board members involved in application process
	Apply in 2015
Improve Communications	Continue to improve website content
	Improve social media (focus on Linked In and Twitter)
	Survey members for preferences
	Implement New Member orientation
Increase Member Engagement	Provide opportunity for support of community event
	Establish Mentor Program
	Implement Student Program
	Expand PMO Forum Network
	Offer Alternate Innovative Events
	Implement Special Recognition to Attendees
Increase Sponsorship and Outreach	Establish Member Outreach / Marketing Plan
	Establish academic outreach
	Increase corporate outreach
Improve Processes and Procedures	Document chapter policies
	Document detailed procedures
	Develop central document repository
	Establish transition and orientation for new board members
Increase Volunteers	Establish volunteer recruitment process



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2015 Goals	Strategies
	Recruit volunteers

For each strategy identified, we discussed specific actions that should be taken or considered, prioritized, and assigned a lead board member(s). This Strategic Action Items list will be maintained throughout 2015 to evaluate and record progress toward our goals.

V. PMI REGION 6 CHAPTER AFFILIATIONS

The PMI Mid-Missouri Chapter is one of four PMI chapters in Missouri, along with Metro St. Louis PMI, Kansas City Mid-America Chapter, and the PMI Southwest Missouri Chapter. We are also an active member of PMI’s Region 6, along with approximately 24 other PMI chapters ranging in size from less than 100 to thousands of members. These affiliations provide us with many excellent ideas and a great support system to help us succeed as a chapter.

In fact, PMI Region 6 has devoted significant effort in the past few years to establish a program called No Chapter Left Behind. Through this program, the chapters in Region 6 share financial support in helping smaller chapters such as ours send representatives to the annual PMI Region 6 Conference and PMI Leadership Conference. That financial support enabled us to send 3 board members to each of these two conferences in 2014. Our ability to participate in larger numbers at these conferences provides a direct benefit to the chapter. Through exposure to many presentation topics that are specifically geared to chapter leaders, our attendees increase their understanding of their roles in serving our chapter members, and they come away with fresh and new ideas that we can incorporate into our chapter activities. In addition, contacts are made through networking with other chapter leaders who are performing the same work and have learned many valuable lessons that they are more than willing to share. Improvements that are made within our chapter during the year are often a direct result of attending regional and national PMI conferences.

PMI Region 6 has implemented another program referred to as Sister Chapters, and we were able to benefit from being partnered with PMI Metro St. Louis Chapter as our “Sister Chapter” in 2014. This arrangement provided a forum for our chapters to share information, documents, mentoring from board members, partnering in strategic planning sessions – all of these resulted in new ideas and approaches. As mentioned in the earlier summary of our Strategic Plan, Anne Haltenhof facilitated our planning session as part of the PMI Metro St. Louis Chapter’s commitment as our Sister Chapter, along with contribution of supplies and assistance in many ways throughout the year.



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VI. FINANCIAL SUMMARY

Chapter income and expenses are organized for planning and tracking purposes in three major categories:

- General – Amounts not related to chapter meetings or professional development events
- Chapter Meetings – Amounts pertaining to chapter meetings
- Professional Development – Amounts pertaining to professional development workshops

A summary of 2014 income and expenses in these three categories is provided below.

A. PROFIT & LOSS STATEMENT FOR 2014

Category	Income	Expenses	Difference
General	\$ 120.00	\$ 524.75	(\$ 404.75)
Chapter Meetings	\$ 1,365.00	\$ 1,586.17	(\$ 221.17)
Professional Development	\$29,800.00	\$27,942.53	\$ 1,857.47
Total	\$31,285.00	\$30,053.45	\$ 1,231.55

B. TOTAL CHAPTER ASSETS

The following table provides the chapter's end of year assets from 2010 - 2014. The chapter has no liabilities.

Date Ending	Total Assets
Dec. 31, 2014	\$17,025.44
Dec. 31, 2013	\$18,177.85
Dec. 31, 2012	\$25,423.57
Dec. 31, 2011	\$18,630.44
Dec. 31, 2010	\$18,362.85



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VII. MARKETING STRATEGY

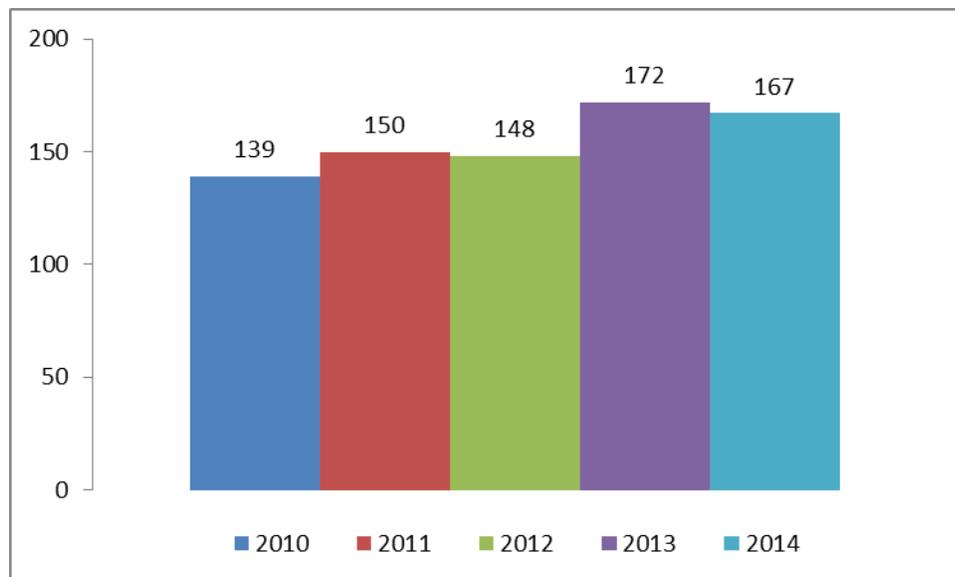
As part of the 2014 Strategic Plan, a new marketing strategy was developed by the board. This strategy includes both new and continued activities from past years. For the past 3-4 years, we have participated as sponsors for a program titled Computer Professions on Demand (CPoD), which hosted by the State Technical College in Linn, Missouri along with several mid-Missouri businesses. This program offers high school students an opportunity to participate in a 1-week camp that introduces them to the field of information technology careers. We provide a minimal donation as sponsor, and participate in other ways as time allows during the program. As sponsors, our chapter is recognized in the closing program and through opportunities to interact with the students.

To enhance our marketing approach, at the end of 2014 we purchased a supply of logo pens, sticky notepads, and small gifts for use throughout the year as marketing opportunities arise. This purchase was an initial step in implementing the new marketing strategy over the next year.

VIII. MEMBERSHIP SUMMARY

Chapter membership has steadily increased from 139 members at the beginning of 2010 to 167 members in December 2014, as depicted in the following graph.

Membership Growth between 2010 and 2014





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Along with the 5-year overall membership growth, member PMI certifications have increased. In 2010 we reported 93 out of 139 members, or 68% of our membership, with PMI certifications. At the end of 2014, total PMI certifications including PMP, CAPM, and PMI-ACP were 139 of 167 members, or 83% of current membership. These values are presented in the table below.

Membership and PMP Certification Growth between 2010 and 2014

	2010	2011	2012	2013	2014
Membership in January of Year*	137	139	150	148	172
Membership in December of Year	139	150	148	172	167
Membership Level Change From Prior Year	Not available	11	-2	24	-5
Members with Certification	93	Not available	Not available	135	139
% Chapter Members with PMI Certification	68%	Not available	Not available	78%	83%
Member Retention Rate **	79%	74%	71%	76%	70%

* Membership numbers are based on the PMI Member information available in December of each year.

** Retention rate is based on the formula *(non renewals – late renewals) / membership at beginning of the year*. Retention rate was provided from the chapter information available from PMI.

IX. CHAPTER EVENTS AND PROGRAMS

The PMI Mid-Missouri Chapter is a PMI Registered Education Provider. This enables the Chapter’s program offerings to qualify for certified professionals to earn Professional Development Units (PDUs) by attending our events. Since 2010, we have consistently offered the following types of programs:

- Professional Development Workshops
- Chapter Meetings



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- Annual Volunteer Appreciation
- PMO Forum Network sessions

In 2014 we added a PMP exam preparation course, which is discussed further in this section. The table below lists the programs that were offered to Mid-Missouri Chapter members during 2014.

Summary of Programs Offered 2014

Date	Program Type	Title	Presenter / Facilitator	PDU Credits
1/13/2014	Networking	Volunteer Recognition and Networking	Rhonda Haake	2
2/20/2014	PMO Forum	PMO Topic	Lori Kleckner	1
3/20/2014	Workshop	Breaking the Barrier	Traci Diaz	8
3/20/2014	Chapter Meeting	Social Media	Andrew Stewart	1
4/16/2014	Forum Network	PMO Topic	Lori Kleckner	1
5/17/2014	Workshop	Making Project Management Work	Rick Morris	8
5/17/2014	Chapter Meeting	Project Management	Rick Morris	1
6/18/2014	Forum Network	PMO Topic	Lori Kleckner	1
8/20/2014	Forum Network	PMO Topic	Lori Kleckner	1
9/18/2014	Workshop	Handling Difficult Projects and People	Tony Reed	8
9/25/2014	Chapter Meeting	History of PMI	Ken Hartley	1
10/22/2014	Forum Network	PMO Topic – CoManaging	Lori Kleckner	1
11/5/2014	PMP Prep	PMP Prep Class	Velociteach	24
12/17/2014	Network Forum	PMO Topic – Communications Plans	Lori Kleckner	1

A. CHAPTER WORKSHOPS

A majority of the cost and effort expended within our chapter is to provide professional development workshops to help our members maintain their certifications through completion



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of training courses. As reported in the 2013 Annual Report, our average attendance at workshops held in 2012 was 22 and had decreased to 17 in 2013. Through adjustments made in our planning and selection of topics offered during 2014, the average attendance of workshops offered increased to 23. For two of these workshops, attendance reached or surpassed 30.

In addition to workshop topics offered for our member certification continuation, the board made a decision to offer a PMP certification preparation course in November 2014 in order to encourage additional certifications and potentially increase membership. This type of course had not been offered by our chapter for a number of years. We partnered with Missouri Employees Mutual in Columbia, MO as the host location, and Velociteach for the presentation and materials. Although we were uncertain of the interest in our area for such a course, attendance was good with 13 participating. Feedback was also very positive, which encouraged us to consider another similar course in the future.

B. VOLUNTEER APPRECIATION AND RECOGNITION

An annual Volunteer Appreciation Event is scheduled in January each year to recognize and honor our volunteers from the previous year. This event includes social networking, a free meal provided to members who volunteered, and recognition of PDUs awarded for volunteer hours. In addition, a chapter member is selected by the Board of Directors to be awarded the Frank Cox Volunteer of the Year Award. The Frank Cox Volunteer of the Year Award is named after Frank Cox, a chapter member who dedicated several years to the formation and growth of our chapter and who continues to be a regular participant at chapter events.

Our 2014 Volunteer Appreciation Event was held on January 13, 2014. Volunteers who served during the year 2013 were recognized and the Frank Cox Volunteer of the Year award was presented to Rodney Britt. As the recipient of this special award, Rodney was recognized for providing many years of leadership on the Board of Directors in a variety of roles including Vice President of Finance, President, Past President, and Elections Nominating Committee Chair. Though he has ended his service as a board member, Rodney continues to be a valued and dependable member of the chapter.

C. PMO FORUM

The chapter's PMO Forum was established in 2010, and has continued to strengthen in both the networking aspect through multiple topics that draw interest and open conversation, as well as consistent growth in participation. The format of the forum is a casual structure, held at a local coffee shop in Jefferson City. Participants earn 1 PDU for the hour-long program, and are



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welcome to bring or buy their own meal, keeping the event at no charge to the chapter, and requiring no charge for attendance. These events are scheduled on alternate months when workshops are not offered by the chapter. Attendance at each forum event averaged 6-12, which allows a small group environment with opportunity for all present to offer input, including suggestions for the next forum topic.

We have been fortunate to have a chapter member, Lori Kleckner, who is willing and extremely capable of planning and facilitating the PMO Forum meetings. The consistent attendance by many members, in addition to them often bringing along their coworkers to join the discussions, is a clear sign of Lori's success in making this discussion group successful and of significant value to chapter members. Since a majority of attendance at this event is through members who live in or near the Jefferson City area, we continue to seek a similar chapter member who would be interested in helping us expand this PMO Forum concept to the Columbia area, where a significant number of our members work and/or live.

D. CHAPTER BUSINESS MEETINGS

The Chapter typically holds a business meeting in conjunction with scheduled professional development workshops. In 2014, business meetings were held on the following dates:

- March 20 in Jefferson City
- May 17 in Columbia
- September 25 in Columbia

September 25, 2014 was our annual chapter meeting, during which we announced and introduced election results and newly elected board officer, and presented the revised Chapter Bylaws and Chapter Manual for member review and ratification. In addition, at the annual meeting we were privileged to have Ken Hartley speak to our chapter with a unique history of the early years of PMI. Through Mr. Hartley's first-hand experience, he provided an interesting review and appreciation for the PMI organization and its founders.

Again, we are pleased to report growth in average attendance at chapter business meetings which increased from 13 in 2013 to an average of 18 attendees at chapter meetings held in 2014.

The Board of Directors continues to evaluate the topics offered, speakers, and any adjustments that can be made to provide quality, relevant programs for our Chapter members. Considering the growth in event attendance experienced in 2014 over 2013, we are confident that we are taking the right steps



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that draw chapter members and non-members to take advantage of professional project management training and networking opportunities in the mid-Missouri area.

X. CHAPTER COMMUNICATIONS

Our Chapter's communication team, led in 2014 by Travis Nichols as the Vice President of Communications, is responsible for publishing the online newsletter, maintaining the chapter website (www.pmimidmo.org), and managing the event registration system. Travis works closely with Proteon representatives to support our website structure and content. An upgrade to the system in December 2013 provided many opportunities for improvements in web content during 2014.

Our newsletter publication schedule has been consistent, with 6 newsletters issued during the year. Bi-monthly newsletter publications were posted on our website for the following months:

Jan-Feb 2014	May-Jun 2014	Sep-Oct 2014
Mar-Apr 2014	Jul-Aug 2014	Nov-Dec 2014

Each newsletter features a mixture of chapter business and events, recognition of new and renewing chapter members, project management-related articles of interest, sponsor advertising, and information from the PMI community as a whole. In 2014 we also began featuring a summary of the discussions held in PMO Forum networking sessions as a regular feature.

XI. CHAPTER VOLUNTEERS

As with all PMI chapters, the PMI Mid-Missouri Chapter can only exist because of volunteers. The opportunities and improvements implemented can only happen through the efforts of volunteers being committed to help. Our Chapter does not require membership of the PMI Mid-Missouri Chapter or PMI certification in order to serve as a volunteer. However, we do stress the benefit for certified professionals to serve as volunteers in order to earn PDUs for their activities.

During 2014, 20 of our members participated as volunteers, which is 12% of our membership. This group of volunteers was made up of both board members and individuals who offered to serve for a specific need during the year. The following information describes the volunteer roles.



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A. 2014 BOARD OF DIRECTORS

The following individuals served on the PMI Mid-Missouri Chapter’s Board of Directors in 2014:

- Rhonda Haake, PMP, President
- Tony Lutz, PMP, First Vice-President and Vice-President of Marketing
- Travis Nichols, PMP, PMI-ACP, Vice-President of Communications
- Donna Richey-Winkelman, PMP, Vice-President of Financial Affairs
- Debbi Stafford, PMP, Vice-President of Professional Development
- Liz Lea, PMP, Vice-President of Administration
- Bela Malhotra, PMP, Vice-President of Programs

Four board positions were up for election for the 2015-2016 term, including Vice-President of Communications, Vice-President of Professional Development, Vice-President of Financial Affairs, and Vice-President of Membership. Three of these four position incumbents were interested in being re-elected to their position and ran for re-election unopposed. This reduced the onboarding effort necessary for 2015.

B. BOARD OF DIRECTORS 2015 ELECTION

Results of the election for 2015-2016 Board of Directors were announced at the Chapter’s business meeting held on September 25, 2014. The following individuals were re-elected to serve two-year terms beginning January 1, 2015 through December 31, 2016.

Board Position	Newly Elected	Retiring from Position
Vice-President of Communications	Travis Nichols, PMP, PMI-ACP	Incumbent
Vice-President of Professional Development	Kathy McCulloch, PMP	Debbi Stafford, PMP
Vice-President of Membership	Suzanne Carlisle, PMP	Incumbent
Vice-President of Financial Affairs	Donna Richey Winkelman, PMP	Incumbent



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C. 2015 BOARD OF DIRECTORS

The following members will serve as the PMI Mid-Missouri Chapter's 2015 Board of Directors.

Name	Position	Term Expiration
Rhonda Haake, PMP	President	2015
Tony Lutz, PMP	First Vice-President and Vice-president of Marketing	2015
Travis Nichols, PMP, PMI-ACP	Vice-President Communications	2016
Elizabeth Lea, PMP	Vice-President Administration	2015
Suzanne Carlisle, PMP	Vice-President Membership	2016
Donna Richey Winkelman, PMP	Vice-President Finance	2016
Kathy McCulloch, PMP	Vice-President Professional Development	2016
Bela Malhotra, PMP	Vice-President Programs	2015
Vacant	Past President	n/a

D. CHAPTER VOLUNTEERS

As is true throughout the PMI organization, volunteers are the key to achieving the chapter's goals and objectives. In addition to the volunteers who serve on the Board of Directors, the individuals listed in the table below also served the Chapter in some specific capacity during 2014.

2014 Chapter Volunteers

Volunteer	Position/Activity
Tish McGowan, PMP	Director of Volunteers
Lori Kleckner, PMP	PMO Forum Network Chairperson



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Volunteer	Position/Activity
Nancy Kuse, PMP	Newsletter Editor
Samantha Cook, PMP	Event Assistant
Tanna Matthews, CAPM	Event Assistant
Sally Mackey, PMP	Event Assistant
Rodney Britt, PMP	Elections Nominating Committee Chair
Mary Lamb, PMP	Nominating Committee
Kim Brandt, PMP	Nominating Committee
Anne Haltenhof, PMP	Strategic Planning Facilitator
Rashmi Niak, PMP	Research

Chapter volunteers represented 12% of the chapter’s membership. One of our ongoing challenges and goals is to increase volunteer opportunities. In 2013 we recruited a Director of Volunteers, Tish McGowan, to lead this effort by helping identify members who are interested in volunteering, and matching them up to volunteer work that will best suit their interests and also serve the chapter during 2014. Tish participated in the board meetings and attended several events in order to gain a better understanding of the volunteer positions that would help us most, and then began seeking candidates to fill those needs. In addition, she worked with the board to develop a volunteer application format that can be used going forward to both advertise for positions and obtain the volunteers needed. This tool, combined with the Director of Volunteer’s preparations, are anticipated to bring great results.

XII. BUSINESS SPONSORS

Keeping in mind the chapter’s limited funds, the Board of Directors continues efforts to align companies with event and chapter sponsorship options. Our sponsorship policy offers a variety



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of sponsorship levels for interested organizations, including Gold, Silver, Bronze, and Copper. The option that seems to be best suited to businesses in our area is what we refer to as the Copper Level, which does not involve cash or check payment by the sponsor, but provides valuable support in other ways. Two of our sponsors provided this level of support to the chapter in 2013, and a third sponsor provided Bronze level support through paid advertisement.

- Bronze Level - The Mathis Group in St. Louis sponsors our chapter through paid advertisement in each published chapter newsletter.
- Copper Level - Huber & Associates provides meeting space, internet connectivity, and conference phone for the monthly chapter board meetings held in Jefferson City.
- Copper Level - RKV Technologies, Inc. provides administrative support for the chapter with use of copy machine, fax, and office supplies as needed for meetings and workshop preparations.

We formally recognize our sponsors at each chapter meeting, and continue to seek additional sponsors at every possible opportunity.

XIII. MEMBER SATISFACTION 2014

PMI conducted a survey of our members for the calendar year 2014 in January of 2015, with 42 chapter members responding, at a 22% response rate. Results from questions regarding chapter satisfaction are provided in the table below.

Question	Chapter Aggregate Satisfied %	Region 6 Aggregate Satisfied %	Difference between Mid-MO and Region 6 Responses
Please rate your overall satisfaction with the PMI Mid-Missouri Chapter in 2014	79%	73%	6%
Likelihood to renew Chapter Membership	81%	80%	1%
Overall Value of Chapter Membership	71%	58%	13%
Satisfaction of chapter website and information usefulness	85%	77%	8%
Satisfaction of electronic communication and content	82%	80%	2%



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Question	Chapter Aggregate Satisfied %	Region 6 Aggregate Satisfied %	Difference between Mid-MO and Region 6 Responses
Satisfaction of level of recognition of member achievements	88%	81%	7%
Satisfaction of chapter events and quality of events	79%	74%	5%
Satisfaction of chapter opportunity for networking with peers	71%	74%	-3%
Satisfaction of chapter's volunteer opportunities	74%	76%	-2%

Additional details were provided through PMI's member satisfaction survey, indicating an increased satisfaction of our chapter in the following specific areas.

Area of Response	Chapter Very Satisfied % Reported in 2013	Chapter Very Satisfied % Reported in 2014	Region 6 Average Very Satisfied %
Website – ability to easily find needed information	56%	62%	35%
Website – ability to find information on upcoming local events	65%	73%	50%
Website – frequency of content updates	43%	54%	34%
Service Benefits – content of electronic communications	38%	58%	43%
Service Benefits – frequency of electronic communications	41%	67%	51%
Service Benefits – member recognition efforts	58%	63%	54%
Service Benefits – frequency of networking opportunities	50%	55%	44%

Mid-Missouri Chapter respondents to the PMI Organization survey reported 45% had volunteered in the past two years, compared to 27% of respondents from other PMI Region 6 chapters. We are proud of the participation level from our members, and hope to see involvement and interaction continue with those who have been steady and reliable in working with us in the past years, as well as increased involvement from new volunteers in 2015.